

Parklands

Boutique Hotel and Dining

We are delighted you will be joining us for your upcoming stay, where your safety is our top priority. We want your visit to be memorable and safe for all the right reasons. With that in mind all our measures will be fully in accordance with government guidelines.

Reception (check in & check out)

Our Team are at the very heart of our hotel. They are still there to help answer any questions you may have and allay any fears...as well as arranging that chilled bottle of champagne in your room on arrival! Here are some measures you will see at Reception:

- Introduction of clear Perspex screens
- Room keys will be treated with disinfectant on hand in and out
- Card payments are preferred
- Social distancing and information signage in place
- E-mailing of invoice if required

Bedrooms/Housekeeping

We still want our bedrooms to feel like a home away from home for you but for the moment there are some small changes we have had to make. During your stay if there is anything you are not sure of, or wish to request extra services for your room, then please do ask us. Here are some measures you will see in your room:

- New cleaning procedures and equipment have been introduced to protect guests and staff working in our housekeeping teams
- Cleaning and sanitising will be carried out with an emphasis on high contact areas such as desks, chairs, remote controls, switches and handles
- We will not be servicing bedrooms during a guest's stay unless this is requested. Should you require replacement towels, tea/coffee tray items or toiletries, please contact reception.
- On departure, bedrooms are thoroughly aired
- We have removed clock radios, magazines, hotel directories and brochures from the bedrooms

Public Areas

Our lounge and public areas are still very much open for you to relax in. Whether your wish is to take some time out with a coffee and a good book you are more than welcome to take advantage of the public lounge, bar or outside terrace. Here is some measure you will see in and around the hotel:

- Sanitizing station in place at entry point of the hotel
- Extra sanitising of all public areas throughout the day

- New signage is in place to remind guests and staff about social distancing measures and hygiene issues
- Doors and windows left open during the day to air the hotels (weather dependent)
- Enhance cleaning service in public toilets

Bar and Bistro

- Our dining offer is limited; please contact the hotel for further information as this varies depending on Tier level.
- The Bar is open for drinks in rooms only
- We offer a great bag breakfast with Fresh ground coffee or tea to go or have in your room.

Enjoy you stay

Stay Well - Stay Safe